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4 KEY AREAS



**Embarkation
& Testing**



**Onboard
Procedures**



**Medical &
Public Health**



**Shore
Excursions**

OVERVIEW

CORE ELEMENTS

Cruise Lines International Association (CLIA) and its Cruise Line Members Announce Core Elements of a Set of Strong Health Protocols as a Path to Phased Resumption of Ocean-Going Cruise Operations

Core elements include a travel-industry first with 100% testing for passengers and crew

Cruise Lines International Association (CLIA), which represents 95% of global ocean-going cruise capacity, announced today the adoption of mandatory core elements of a strong set of health protocols to be implemented as part of a phased-in, highly controlled resumption of operations. A critical next step, now that initial sailing has begun effectively with strict protocols in Europe, is the resumption of operations in the Caribbean, Mexico and Central America (the Americas), which encompass the largest cruise market in the world.

Informed by leading scientists, medical experts, and health authorities, the core elements are the product of extensive work by CLIA oceangoing cruise lines and their renowned teams of science and medical experts, including the recommendations from the Healthy Sail panel established by Royal Caribbean Group and Norwegian Cruise Line Holdings Ltd. released today, as well as MSC's Blue Ribbon group and Carnival Corporation's collection of outside independent experts. Other considerations included the effective protocols developed for the successful sailings in Europe by MSC Cruises, Costa, TUI Cruises, Ponant, Seadream, and others.

The CLIA Global Board unanimously voted to adopt all of the listed core elements for an initial restart of limited operations in the Americas and, most important, operations related to U.S. ports. These core elements will be continuously evaluated and adjusted against the current state of the COVID-19 pandemic, as well as the availability of new prevention, therapeutics, and mitigation measures.

Guided by world-class experts in medicine and science, CLIA and its ocean-going cruise line members have outlined a pathway to support a phased-in, highly-controlled return to passenger service in the Caribbean, Mexico and Central America with protocols that promote the health and safety of passengers, crew and the communities visited. The core elements mirror the successful resumption of cruising in other parts of the world and include 100% testing of passengers and crew prior to boarding — a travel industry first. Initial cruises would sail on modified itineraries under stringent protocols that encompass the entirety of the cruise experience, from booking to debarkation. With support and approval of regulators and destinations, cruises could feasibly begin during the remainder of 2020.

The core elements, which are applicable to CLIA member ocean-going cruise ships subject to the Center for Disease Control and Prevention (CDC) No Sail Order, will also be submitted by the Cruise Lines International Association (CLIA) on behalf of its members in response to the CDC's Request for Information (RFI) related to the safe resumption of cruise operations. CLIA's response to the RFI also details other measures that address the entire cruise experience from booking to disembarkation.

Implementation of the core elements on board every oceangoing ship subject to the CDC's No Sail Order is mandatory and requires written verification of adoption by each company's CEO. These elements do not preclude additional measures that may be adopted by individual lines. Measures will be continuously evaluated and adjusted against the current state of the COVID-19 pandemic, as well as the availability of new prevention and mitigation measures.

Core Elements: 4 Key Areas for Initial Sailings



Embarkation & Testing



100% Testing of Passengers



100% Testing of Crew



Additional Screenings



Onboard Procedures



Mask Requirements



Physical Distancing



Ventilation



Medical & Public Health



Enhanced Communications and Reporting



Health Evaluations, Screenings and Isolation



Response and Disembarkation
Pre-arranged Response Logistics



Shore Excursions



Shore Excursions with Strict Protocols



Coordination with Destination Authorities



Denial of Boarding for Violations

Continuously Evaluated and Adjusted




- The prevention, mitigation and response measures implemented by cruise lines as passenger services resume will be continuously evaluated against the current state of COVID-19 transmission as well as the availability of new prevention and mitigation measures that could enhance safety and health.
- The most stringent measures implemented at initial restart will be adjusted as circumstances change over time, including persistent low level of community spread in a source market and the development and availability of effective treatments and/or availability of vaccines.

Core Elements

Confidential; Not for Distribution
Information Embargoed until Noon EDT 21 September, 2020


To support a path to the initial restart of passenger service in the Americas:



Embarkation & Testing

Guest Testing


- Conduct 100% testing of passengers for COVID-19 prior to embarkation;
- Conduct additional screening (e.g. temperature checks, health declaration, medical review if necessary) or other risk mitigation prior to embarkation



Crew Testing
Conduct 100% testing of all crew, with a requirement for negative results:

- Prior to departure from home; and
- Prior to embarkation on the ship; and
- Upon conclusion of a minimum 7-day quarantine;
- Test periodically, at an appropriate frequency (at least monthly)

- Testing as a critical component of a layered screening strategy
- Continuously improve and implement testing methods as new technologies become available




Onboard





Masks: Require wearing of masks by all passengers and crew onboard and during excursions whenever physical distancing cannot be maintained; Require crew to wear face masks at all times when working in food and beverage service areas;

Physical Distancing: Align physical distancing measures with shoreside health authority requirements; maintain physical distancing in terminals, onboard ships, on private islands and during shore excursions;

Ventilation: Implement air management strategies to mitigate risk though increasing fresh air into ventilation systems and, where feasible, using enhanced filters and other technologies to maximize system effectiveness;



Medical & Public Health

Enhanced Communications & Reporting	Health Evaluations, Screenings, and Isolation	Response & Disembarkation Protocols	Pre-arranged Response Logistics
			

- Employ enhanced shipboard communications and procedures to promote illness reporting;
- Conduct remote health evaluations, including internal shipboard telemedicine, of suspect cases in their cabins
- Implement isolation procedures for confirmed cases in pre-designated, reserved cabins;
- Implement response protocols to quickly identify and quarantine close contacts and to medically assess and appropriately manage them consistent with the advice of leading health authorities;
- Utilize risk-based response plans based on each ship's ability to manage various levels of onboard COVID-19 cases and close contacts;
- The medical priority will be to disembark confirmed COVID-19 cases as soon as safely and reasonably possible. Make arrangements with port partners and in any destinations visited for various disembarkation scenarios of COVID-19 cases;
- Make arrangements in advance with private providers for transportation, shoreside quarantine and medical facilities if infectious illness exceeds onboard management capability;
- Conduct screening & testing of disembarking passengers with close contacts of COVID-19 cases.

For Initial Sailings:
Shore excursions must meet strict protocols agreed by cruise line, health authorities, and destinations











Deny re-boarding to passengers that fail to abide by shore excursion protocols