

THE ROYAL COMEBACK

Symphony of the Seas

Departing Miami, FL | August 1 - 3, 2021

For any questions, please email RCGSpecialEvents@rccl.com

EVENT REMINDERS/EXPECTATIONS:

- We look forward to welcoming you onboard! Your feedback and participation during this event are essential and will prove invaluable.

REGISTRATION

- Invitations to register for this event are non-transferable.

DOCUMENTATION

- Each guest must present the following:
 - A valid Passport book or Passport card is strongly recommended to expedite the check-in process. Other government documents, such as U.S. birth certificate (state-issued) and valid government photo ID will be accepted if valid Passport is unattainable.
 - Hard-copy of vaccination card as proof of being fully vaccinated against COVID-19 using an FDA or WHO authorized vaccine.

ACCOMMODATIONS

- Each guest will be granted one double occupancy stateroom to invite a guest of his/her choice.
- **All individuals in attendance must be 18 years of age or older and fully vaccinated from COVID-19 at least 14 days prior to the sail date.**
- One guest in each stateroom must be at least 21 years of age.
- Staterooms will be assigned at random and cannot be preselected nor changed once confirmed

ONLINE CHECK-IN

- Reservation numbers will be provided to all volunteers once manifested. A system-generated invoice is automatically sent to the email address on record.
- Once in receipt of your assigned booking number, download the Royal Caribbean App to your mobile device and complete the online check-in process.
 - Royal Caribbean App check-in is available up until 8:00 a.m. on embarkation day
 - Arrival appointments are required; Be sure to select the best time for your traveling party.

- Credit Cards will be required to set up your onboard account. No cash accounts will be permitted.
- A health questionnaire must be completed via the app and will be available 24-hours prior to sailing.

BOARDING:

- Arrival appointments are required; During the online check-in process, be sure to select the best time for your traveling party.

PARKING

- Parking will be available at: PortMiami Terminal A parking garage. Parking fees may apply.

TERMINAL ARRIVAL

- **All guests are required to complete the Safety Briefing before the ship sails.** In the terminal using the app, please launch the Safety Briefing by tapping the safety icon on the homepage of the app. The app will guide you to complete the final step of the Safety Briefing upon boarding the ship at your Assembly Station.
- It's imperative that participants arrive at the terminal at the selected appointment time. No exceptions will be permitted.
- Luggage assistance at the terminal will not be available for this event.

DINING

- **BREAKFAST & LUNCH:** Windjammer Café is open on embarkation day between 11:30 a.m. - 3:00 p.m. on Deck 16.
- Breakfast will be available on debark day in the Main Dining Room between 6:30 a.m. - 8:00 a.m. and in the Windjammer between 6:30 a.m. - 9:00 a.m.
- **LUNCH:** Windjammer Café is open between 11:30 a.m. - 3:00 p.m. on Deck 16. Reservations are required via the Royal Caribbean App once onboard.
- Reservations are required via the Royal Caribbean App once onboard for both venues.
 - Windjammer Café will NOT be available for dinner.

- There will be limited opportunities to dine in specialty restaurants at a 50% discount.
- Specialty Dining reservations are required via the Royal Caribbean App. Social distancing will be in place.
- Room service will be available. Breakfast is complimentary and all-day menu will be available for extra charge.

VACCINATION AND TESTING

- You must be fully vaccinated to participate.
- Certain volunteers will be designated as “unvaccinated” to aid in simulating protocols for unvaccinated guests. Volunteers designated as “unvaccinated” will need to undergo COVID-19 testing and may be restricted from entering certain venues.

ONBOARD

- Safety Briefing: Upon joining the ship, please ensure you check into your assigned Assembly Station.
- Cruise Compass is available on the Royal app and printed copied available by request
- Beverages will be available to purchase at 50% off once onboard. Beverage packages will not be available.
- There will be no discounted rates for purchases made at Starbucks.
- An 18% gratuity will be applied to all food and beverage purchases.
- Dining, Entertainment & Activity reservations can be booked via the App once onboard.
- Shore excursions will be available to reserve at 50% off.
- VROOM Internet will be available at a 50% discount.
- Photo purchases available at a 50% discount for Printed Photos, Digitals and Retail (electronics excluded).
- Retail shops and Spa services will be available
- Customary Crown & Anchor Society benefits will not be available on this sailing, i.e. cruise points, lounge access, beverage vouchers, exclusive Pinnacle events, etc.

GRATUITIES

- The standard daily gratuity charge will be automatically added to each volunteer’s SeaPass account once onboard.

PERFECT DAY AT COCOCAY

- Perfect Day tours and activities will be offered at a 50% discount.
- Complimentary entry into Thrill Waterpark.
- Thrill Waterpark Cabana reservations are limited and will be available via the app.

MASKS

- While onboard, masks will be required in indoor spaces, unless actively eating or drinking
- Masks not required in venues designated as vaccinated-only.
- Masks not required in your stateroom
- Masks not needed in pool area or for activities where they could become wet
- Masks are not required outdoors, unless in a crowded setting

HEALTH & SAFETY

- Expectant mothers, please ensure you review the sailing requirements. If you have any questions about health, safety or travel restrictions please [click here](#).
- All guests must be familiar with the signs and symptoms of COVID-19 and the need to notify cruise ship medical staff immediately if symptoms develop.
- Please visit: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html> for information on symptoms of COVID-19.

DISEMBARKATION

- Scheduled to begin at 7:30 a.m. and conclude by 11:00 a.m.
- All guests will receive a departure time provided by the ship and are expected to remain in their stateroom until the assigned departure time is announced.